Ahold Delhaize

Constituency: Industry, Trade & Finance

Date: 22-03-2019

Primary contact responsible for the institutional commitment to RTRS
(name, e-mail, phone number, office address)

→ Hugo Byrnes, hugo.byrnes@aholddelhaize.com, Provinciale weg 11, 1506 MA, Zaandam

Person reporting
(If different)

→ Harm Jan Pietersen

Please state what the main activities of your organization are, both overall and those specifically linked to soy production:

→ Ahold Delhaize is a food retail group, a leader in supermarkets and eCommerce, and a company at the forefront of sustainable retailing. Our family of great local brands serves over 50 million customers each week in, in Europe, the United States and Indonesia.

Please state in which regions the organization operates

→ United States, Netherlands, Belgium, Luxembourg, Greece, Romania, Serbia, Czech Republic, Indonesia

Is the person reporting for the entire organization or a specific region? (please, state which one)

→ We are reporting for the entire organization

What is the organization’s policy on soy
please provide link if available


Operations related to soy

What is your organization’s annual soy footprint?
Please state direct use and indirect, in tonnes

→ 632111.43 MT (direct soy and derivatives; raw meat feed; eggs and dairy)

Do you have a system for calculating your (direct and indirect) production, purchase, trade or use of soybeans or derivatives?

→ Yes, for tier 1-3 only products (direct soy and derivatives; raw meat feed; eggs and dairy).

What is the total volume of your (direct) soy use (beans, meal, oil, hulls, lecithin, derivatives).
Please specify per category and specify the scope, where relevant (national/international, own brands/all brands, etc)

→ approx. 2% of our total Tier 1 – 3 volume.

What is the total volume of your (indirect or embedded) soy use (beans, meal, oil, hulls, derivatives, e.g. in feed for animal products)
Please specify per category

→ Tier 1 (direct soy and derivatives): 31683.37 MT;

Tier 2 (raw meat feed): 403754.44 MT;

Tier 3 (eggs and dairy): 196673.62 MT.
Other relevant information on this topic

- We collect information on own brand products only. The volumes mentioned above include low-risk soy volumes (coming from Europe / US etc.) as well as high-risk soy volumes (coming from South-America etc.).

### Operations related to RTRS Soy

<table>
<thead>
<tr>
<th>RTRS Certified Soy Purchased/used in 2018</th>
<th>Segregated</th>
<th>Mass Balance</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>209818.97</td>
</tr>
</tbody>
</table>

Did you purchase this yourself directly or did your supplier do this? If your supplier did so, how did you specify and verify this?

- AD purchased 46928.65 MT to offset our volumes sold in 2018. Our suppliers purchased 162890.32 MT on our behalf. We asked each supplier to provide proof of purchase, and assurance in writing. Assurance of this process and data was provided by PWC, our 3rd party auditor.

What type of products do you use RTRS soy for?
(Specify supply chain options), direct and indirect.

- Offsetting high risk soy volumes in our products’ supply chains. This is mainly soy used for animal feed.

Did your organization make any public claims related to the production, trade and purchase of RTRS soy?
Please provide link.

- Yes, we included a statement in our Sustainable Retailing report: https://results.aholddelhaize.com/media/1154/ahold-delhaize-annual-report-2018-interactive.pdf

Other relevant information on this topic

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### Time bound plan for Responsible Soy

What date did your organization start, or does it plan to start using or supporting RTRS soy via purchases? (including all supply chain options)

- 2012

Does your organization expect to use 100% RTRS soy?
If so, by when?

- 2020

What milestones has your organization defined for its responsible soy use?
Please state annual targets/strategies, including its 2018 target if applicable

- (100% of high priority (South American) direct and embedded soy volumes in the supply chain of own-brand products certified against an acceptable standard)

Please quantify your commitment or estimated purchase/use of Certified Responsible Soy in the table below

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th></th>
<th></th>
<th>2018</th>
<th></th>
<th></th>
<th>2019</th>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>(tonnes)</td>
<td>Segregated</td>
<td>Mass Balance</td>
<td>Credits</td>
<td>Segregated</td>
<td>Mass Balance</td>
<td>Credits</td>
<td>Segregated</td>
<td>Mass Balance</td>
<td>Credits</td>
</tr>
</tbody>
</table>

1 Where ‘soy’ is mentioned this refers to all products (beans, oil, meal, hulls, lecithin, derivatives, etc.) and both direct and indirect use.
### Direct use
<table>
<thead>
<tr>
<th></th>
<th>100%</th>
<th>100%</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indirect use</td>
<td>80%</td>
<td>90%</td>
<td>95%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>80%</td>
<td>90%</td>
<td>95%</td>
</tr>
</tbody>
</table>

Other relevant information on this topic

→ We purchase certified responsible soy only for our soy volumes coming from high-risk regions such as South-America.

In 2018 91% of high priority (South American) direct and embedded soy volumes in the supply chain of own-brand products was certified against an acceptable standard.

### Membership & Promotion

**How did your organization provide information about its RTRS membership to internal and/or external audiences?**

→ We work with our Operating Companies to identify the volume of total and high risk soy in their supply chains.

→ We began the process of asking our suppliers to offset their conventional soy use via RTRS Credits.

→ Ahold Delhaize is the chair of the Soy working group of the Consumer Goods Forum, and has been instrumental in developing and revising the CGF soy sourcing guidelines.

→ Ahold Delhaize is an active member of the Retailers Soy Group (RSG).

**How did your organization support or promote RTRS?**

E.g. what internal and external activities were organized?

→ Ahold is a member and is active in the RTRS, Retailer Soy Group, Dutch CBL, CGF Soy Working Group and Soy Buyers Coalition.

**Did the organization proactively encourage other companies (supplier, customer, and colleague) to support or become members of the RTRS?**

If so, please specify.

→ Yes, we work with our suppliers to become RTRS members, we work with, and support industry on use of RTRS soy in feed (New Albert Heijn Chicken standard, and ‘Beter leven’ pork standard) and have made concrete calls to action in the Consumer Goods Forum. In addition, we support the Cerrado Manifesto, and will take proactive action on implementing steps to reduce the deforestation risk in the Cerrado.

### Other support activities

**Did your organization provide support towards RTRS certification for producers, such as training, in producing countries?**

If so, please specify.
Did your organization raise/contribute funds in order to support capacity building and other activities? If so, please specify which organization were supported, the nature of the activities and the amount of funds that were contributed.

- No

- We co-financed the Dutch Transition Plan

Did your organization participate in RTRS working groups or courses? If so, please specify.

- Indirectly we are represented on the Board through Belinda Howell, who we support financially in this.

Other relevant information on this topic

Other comments

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